

Deborah.Easterling

Subject: FW: Tega Cay Water Service

241460

From: Linda Stevenson [<mailto:lks@comporium.net>]

Sent: Saturday, January 19, 2013 3:47 PM

To: Linda Stevenson

Subject: Tega Cay Water Service

Dear Commissioner,

First I would like to thank you for your kindness in Columbia at the hearing held on January 8 and 9, 2013 in regards to the rate increase requested by Tega Cay Water Service.

While you are making your decision in regards to this case, I would like to share some additional information with you. This week, January 17, 2013 there were two other very significant sewer overflows into Lake Wylie estimated at 103,000 gallons of sewer. One of the spills was at the waste water treatment plant number 2 (100,000 gallon estimated by TCWS) and a second site 1007 Palmyra (TCWS estimated 3,000 gallons). Many customers reported to the Advisory Committee that they did not receive a robocall concerning these spills but we do have No Swimming signs up at the lake. The person who lives at the Palmyra address reports he has had multiple problems over the years. Also the red lights came on that same night and stayed on for several hours at their newly installed lift stations # 2 and 3.

I spoke with a representative from DHEC who advised me that this case is still in enforcement under the order so I felt this information was important when making your decision.

I felt very strong about this and just wanted to let you know that all of the statements about the improvements have not assisted the customers or improved service.

Again, thank you for your kindness.

Linda

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